

# Accessibility statement for [hub.ethelcare.com](https://hub.ethelcare.com)

This accessibility statement applies to **hub.ethelcare.com**

This website is run by Connected Care Solutions. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 200% without the text spilling off the screen
- navigate most of the website using a keyboard
- navigate with text labels and patterns as well as colour.
- Readable and understandable. Navigation links are consistent throughout the website

We've also made the website text as simple as possible to understand.

## Feedback and contact information

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: [support@ethelcare.co.uk](mailto:support@ethelcare.co.uk)

We'll consider your request and get back to you in 3 days.

## Enforcement procedure

The Equality Commission for Northern Ireland (ECNI) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact [Equality Commission for Northern Ireland \(ECNI\)](#)

## Technical information about this website's accessibility

Connected Care Solutions is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

This website is fully compliant with the standard or [Web Content Accessibility Guidelines version 2.2](#) AA standard.

## Preparation of this accessibility statement

This website was last tested on 02/09/2024 against the WCAG 2.2 AA standard.

The test was carried out by self-assessment. The most viewed pages were tested by our website team.