

Mrs N is almost bed bound, which has of course made visiting at present quite limited for her. Her son also lives in Nottingham, so it's far from us down south! Speaking on the phone is hard as Mrs N has a very quiet voice due to a medical condition.

Mrs N has a daily morning coffee and catch up with her son, it is great as they can see each other, he can lip read which helps them communicate effectively. He can also show her what he has been up to in decorating his home etc, and any other projects he has been doing for work which really helps keep them involved in each others lives.

Mrs N's daughter has 2 children, 3 and 2, whom she misses desperately, it is particularly hard this year as the children are unable to visit the care homes inside.



Mrs N uses Ethel to share so many special moments, she saw her granddaughters first taste of solid foods, gets to hear her grandson talk about his pre-school and she saw him dressed up ready for his first day! She has loved joining in watching Arts and Crafts activities they do, meal times, bath times, all the lovely things you would usually enjoy as a grandma. Ethel has enabled her to see, share in and be a part of their lives.

It has been so lovely and helped her not miss out on so many special moments!

"She particularly loves it being set up as her grandchildren are about to read a bed time story, she hears her grandson learning to read a little and gets to watch them drift off to sleep"



Mrs C is visually impaired and she is delighted she can see Ethel so well due to being able to adjust the brightness and having Ethel so near. She can see the time herself, knows the day, can read messages sent from loved ones and enjoy photos and videos sent from the family. She loves that she can now answer and make video calls herself due to the clear set up of Ethel, this means she has the independence and privacy when reaching out to family and friends!

We also have linked via youtube a local church who has been live streaming services that she can watch on a Sunday, to meet her religious needs at a time she is unable to attend herself. We have set reminders for times she has to take her medications, again promoting autonomy and independence.



Mrs T uses hers to keep in touch with her daughter who lives in Spain, grandchildren and great grandchildren! She enjoys chatting to them, seeing them and having a good nose what their houses are like (her words!!)

Most evenings she enjoys a chat with her other daughter, she will ring her bell first and ask for a large glass of wine, and then videos her daughter and they sit together both having a glass of wine (or 2) for a chin wag and generally putting the world to rights.

Testimonial from:
Grange Lea Residential
Nicola (Manager)

