

Sean's mum lives by herself around 30 minutes drive away from Sean and his family. She was receiving regular visits from a health visitor and Sean was in regular contact trying to ensure she took her medication when she needed to. Despite everyone's best efforts Sean's mum sometimes missed a dose of her medication at certain points in the day. She has had some issues with short term memory and these were having an effect on her medication management. Sean sometimes struggled to get in touch with her when he wanted to check in, and would then have to drive the 30 minutes to make sure that she was ok. The family were worried about her living by herself.

When Ethel Smart hub was installed at the Sean's mum's home, the changes have been significant.

"It's the simple things that make the difference. It has given such a sense of ease to the family"



Being able to set an alarm for times of the day when medications are required and know that his Mum has responded helps put Sean's mind at ease

"Physically seeing mum while talking to her makes a big difference. We can make regular video calls meaning anyone in the family can check in at anytime"

Sean and the family can reach her via Ethel at any time and check that she is ok. The hub is always switched on and is fixed in one position in the home. It is simple and easy to use and for Sean and his mum the simplicity is the key to success.